

Del Lago HOA March 2021 Newsletter

Hello Residents, Wow, February was a crazy month. We hope everyone's families have made it through with minimal damage. The snow was nice for the kids in our neighborhood but, all of us adults had and have plenty of clean up afterwards to do. The storm brought a lot to light that is needed in our community. The first thing I would like to inform everyone is that our water plant is not owned by Del Lago and Hayes Utilities is the company that has the contract to maintain the plant and sewer. The water and sewer are owned by Lake Conroe Utilities, Inc. With the storm we were without power for approximately 40 hours. This did bring hardships on all of us with the water plant not having power and the water storage tanks only being able to gravity feed the neighborhood and then running completely out of water. When the power came back on the surge in water pressure broke one of the frozen pipes. Hayes utilities was able to procure the parts for the repair quickly and the water began flowing again. As bad as it was, I can assure you, we were not the only ones that was in this predicament, and we were not in it the longest. Hayes Utilities has advised that the water plant does not have a backup generator and they suggested that ALL residents of Del Lago should sent complaints and letters asking for Lake Conroe Utilities to install a backup generator on the water plant. You can send them to the same address as your payments go to.

Committees:

Our plans to get new committees started is still a go, just was delayed due to the storm. We will be getting with the ones that showed interest soon.

Streets and Plants:

We are still getting bids for the street repairs. The snow and extreme cold temperatures have caused damage to the vegetation in the pocket planters, we are in the process of having them evaluated. Please be patient during the process. We know they do not look their best, the landscaper is preparing a list of the best way to clean them up and replace what cannot be saved.

Other Business: We have received several complaints that pets are barking and running loose throughout the neighborhood. Please be mindful of your neighbors as there are more people working from home now days.

Architectural Control Committee:

Our ACC has been remarkably busy, making sure that residents and builders have been staying within the Deed Restrictions. This can make them unpopular at times but, they are committed to enhancing our community and keeping it the best, it can be. With Spring come the renewal of our yards and Landscaping. Remember to submit any changes to the exterior of your homes and yards to the ACC for approval, applications can be found at www.dellagooa.net Once you have filled out the information and attached the necessary documents please email to meganberry@imcmanagement.net she will pass along the information to the committee and notify you once approval is given.

Security Patrols:

Our officers that patrol our community have mentioned that several residents have made a point to introduce themselves to them and they really enjoy the interaction. This goes a long way and makes them feel a part of our community not only as Police Officers but a person as well. They really do enjoy the job and it is nice to get the confirmation that what they do is appreciated.

Margaritaville News:

Don't Miss Out on New Spring Dining & Entertainment at Margaritaville!

Need to relax? Margaritaville is a great place to grab lunch, dinner, golf and relax after a hard week. Spring is a nice time for a Spa appointment as well. I invite you to venture down there and enjoy. Dive into the new season with fresh events that celebrate the return of warm weather. Learn how to roll a cigar, enjoy classic movies on the lawn, try your hand at landscape painting, or escape to the tropics with new island-inspired culinary experiences. To stay up to date on the latest and greatest happenings at Margaritaville, visit the "Calendar of Events" page on our website at margaritavilleresortlakeconroetexas.com.

Thank you for making Del Lago a great community for our families!

Until next time,

Edd West

Del Lago Owners Association Board- President